

# Monthly Billing

Your Douglas County PUD will implement a new billing system in May 2017. Most customers currently receive a bill every other month. The new system requires a transition to monthly billing. In preparation for the transition, monthly bills will be sent beginning in January 2017. Your first monthly bill may be for fewer days than you are used to. Subsequent bills will cover approximately one month depending on the meter-reading schedule. There is no change to budget plans. There is no action required for scheduled automatic payments.

## Holiday Comfort

The holiday season has arrived. Here are some tips to help your family save money and have a safe holiday season:

- When decorating outdoors, keep ladders away from overhead power lines.
- For outside decorations, use only those lights labeled for outdoor use.
- Keep Christmas tree lights away from the tree's water supply.
- Never string lights while they are plugged in.
- Keep greenery safe and fresh with frequent watering.
- Inspect tree lights for cracked or loose sockets, exposed wires, and frayed, broken or scorched insulation.
- Don't overload home circuits with too many lights.
- Unplug cords before you go out or to bed.
- Stop drafts around windows and doors with caulk or rolled-up towels.
- Close the fireplace damper when you are not burning a fire.
- Never run a portable generator indoors.
- Follow @DouglasPUD on Twitter for outage updates
- NEVER TOUCH A DOWNED LINE!

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We always like to hear what you have to say. Please, if you have any comments or questions write them down and send this back with your payment. Thanks~

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# Neighbor to Neighbor

November - December 2016

Are you looking for a way to help out a neighbor in need? Contribute to the Neighbor to Neighbor fund administered by the Chelan-Douglas Community Action Council.

Douglas PUD strives to provide the best possible utility services at the lowest possible cost consistent with sound business principles. Nevertheless, life's bills add up and power bills are no exception. By making a tax-deductible donation, you will be giving a neighbor the help they need to get through a tough time.

Even though Chelan-Douglas Community Action Council helps hundreds of households with energy assistance each year, they still have to turn away people in need because the funds are not available. Your donation, even a small one, will help.

Please send your donation to the Chelan-Douglas Community Action Council, NOT Douglas PUD. Community Action will keep track of the funds and distribute them to Douglas County residents in need. Thank you in advance for your caring contribution.

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## *Neighbor to Neighbor Fund*



Please add my \$ \_\_\_\_ donation to the Douglas County Neighbor to Neighbor Fund.

**MAIL TO: Chelan-Douglas Community Action Council**

620 Lewis Street  
Wenatchee, WA 98801  
509-662-6156

Please check here if you wish to receive a receipt for tax purposes. \_\_\_\_\_

Name:

Address: